

RULEBOOK

ON ELECTRICAL EQUIPMENT DESIGNED FOR USE WITHIN CERTAIN VOLTAGE LIMITS

("Official Gazette of RS ", No. 13/2010)

I INTRODUCTION

Scope

Article 1

This Rulebook stipulates the essential safety requirements and other requirements and conditions that shall be met prior to placing electrical equipment on the market and/or putting into service which is intended for use within certain voltage limits; presumption of conformity; conformity assessment procedures; conformity mark and conformity marking; content of Declaration of Conformity; safeguard clause and criteria that shall be met by conformity assessment body to be notified for conformity assessment.

Definitions

Article 2

For the purposes of this Rulebook, following meaning shall apply:

- 1) "Electrical equipment" shall mean any equipment designed for use with a voltage rating of between 50 and 1000V for alternating current and between 75 and 1500V for direct current, other than the equipment and phenomena listed under Article 4 of this Rulebook;
- 2) "Good engineering practice" shall mean confirmed (verified) solution from the practice with regard to design, manufacturing or assembly of certain electrical equipment whose application ensures that the equipment meets safety requirements if it used for its intended purpose;
- 3) "Placing on the market" shall mean making available for the first time on the market in the Republic of Serbia electrical equipment for the purpose of distribution or use, in return for payment or free of charge;
- 4) „manufacturer" shall mean any natural or legal person or entrepreneur who designs electrical equipment with a view to its being placed on the market, under his own business name or trademark or other recognisable label or for his own use. In the absence of a manufacturer as defined above, any natural or legal person or entrepreneur who places on the market or puts into service electrical equipment shall be considered a manufacturer;

5) „authorised representative” shall mean any legal entity or entrepreneur registered in the Republic of Serbia or natural person who is resident in the Republic of Serbia who has been authorised by the manufacturer to perform on his behalf all or part of the obligations under this Rulebook;

6) “putting into service” shall mean the first use of electrical equipment for its intended purpose in the Republic of Serbia;

7) “harmonised standard” shall mean standard adopted by European Standards Bodies: European Committee for Standardisation (CEN), European Committee for Electrotechnical Standardisation (CENELEC) or European Telecommunications Standards Institute (ETSI) on the basis of an order issued by the European Commission, which has been published in the Official Journal of the European Commission.

Terms used in this Rulebook which are not defined under Paragraph 1 of this Article, shall have meanings stipulated by acts regulating technical requirements for products, general safety of products and standardisation.

Application

Article 3

This Rulebook shall apply to all electrical equipment specified in Article 2 (1), Point 1 of this Rulebook.

This Rulebook shall also apply to components of electrical equipment, where such components are considered electrical equipment independently, and if such are placed on the market or delivered to manufacturers with a view of incorporation into other electrical equipment.

Electrical equipment and phenomena to which this Rulebook does not apply

Article 4

This Rulebook shall not apply to following electrical equipment and phenomena:

- 1) Electrical equipment for use in an explosive atmosphere;
- 2) Electrical equipment for radiology and medical purposes;
- 3) Electrical parts for goods and passenger elevators;
- 4) Electricity meters;
- 5) Plugs and socket outlets for domestic use;
- 6) Electric fence controllers;

7) Radio-electrical interference;

8) Specialised electrical equipment, for use on ships, aircraft or railways, which complies with the safety provisions drawn up by the relevant international organisations.

II PLACING ON THE MARKET AND/OR PUTTING INTO SERVICE

SAFETY REQUIREMENTS

Article 5

Electrical equipment may be placed on the market and/or putting into service only if, having been constructed in accordance with good engineering practice in safety matters in force in the Republic of Serbia, it does not endanger the safety of persons, domestic animals or property when properly installed, maintained and used in application for which it was made.

The principal elements of the safety objectives referred to in Paragraph 1 of this Article are listed in Annex 1 - Principal elements of the electrical equipment safety intended for use within certain voltage limits, printed with this Rulebook as its integral part.

Free movement

Article 6

Electrical equipment complying with requirements and conditions of this Rulebook shall be placed on the market and/or put into service free without any limitations.

Requirements for connection of electrical equipment to the grid or for the supply of electricity

Article 7

In relation to electrical equipment, stricter safety requirements than those laid down in Article 5 of this Rulebook shall not be imposed by electricity supply bodies for connection to the grid, or for the supply of electricity to users of electrical equipment.

III PRESUMPTION OF CONFORMITY

Serbian standards transposing harmonised standards

Article 8

Electrical equipment shall be presumed to comply with the requirements set out in Article 5 of this Rulebook 1, if it is produced in accordance with Serbian standards relating to electrical equipment which transposed relevant harmonised standards, the list of which

(hereinafter referred to as: List of standards) is made and published in accordance with the law governing technical requirements for products and conformity assessment and the regulation adopted on the basis of that law.

IV CONFORMITY ASSESMENT PROCEDURES

Conformity assessment procedures conducted by manufacturer

Article 9

Assessment of conformity of electrical equipment with the essential requirements under Annex 1 shall be carried out by the manufacturer by applying internal production control as per Annex 3 – Conformity assessment conducted by the manufacturer (internal production control), printed with this Rulebook as its integral part.

Conformity assessment procedures conducted by the Notified Body for conformity assessment

Article 10

Conformity assessment body may carry out the assessment of conformity of electrical equipment if it fulfils criteria for conformity assessment specified in Annex 5 – Criteria to be taken into account for the notification of bodies for assessment of conformity, printed with this Rulebook as its integral part, and if such body is notified (hereinafter referred to as: Notified Body) in accordance with the law governing technical requirements for products and conformity assessment and the regulation adopted on the basis of such law.

At the request of the manufacturer or his authorised representative, and by his choice, prior to placing it on the market and/put into service, the Notified Body shall carry out, or participate in, the assessment of conformity of electrical equipment with requirements under this Rulebook, in the manner stipulated under Annex 4 - Conformity assessment conducted by the Notified Body, printed with this Rulebook as its integral part.

The Decision on notification of conformity assessment body as per Paragraph 1 of this Article shall state whether the Notified Body fulfils the requirements for carrying out assessment of conformity as per Paragraph 1 (3) of Annex 4 for all electrical equipment covered by this Rulebook and/or all essential requirements as per Annex 1 and whether the notification is limited to certain aspects of the essential requirements and/or certain types of electrical equipment.

The Notified Body may also carry out or participate in procedure for assessing the conformity of electrical equipment with requirements under this Rulebook after the equipment is placed on the market and/or put into service, in case where there is a doubt that electrical equipment can endanger the safety of people, domestic animals or property.

If the conformity of electrical equipment as per Paragraphs 2 and 3 has been established, the Notified Body shall issue a Statement certifying the conformity of equipment.

Confirmation of Conformity

Article 11

The manufacturer or his authorised representative or importer if the manufacturer or his authorised representative is not established in the Republic of Serbia, prior to placing electrical equipment on the market shall communicate to the Notified Body, original of Declaration of Conformity of that equipment or certified copy with accompanying technical documentation in accordance with Annex 3 – Technical Documentation and Declaration of Conformity, printed with this Rulebook as its integral part, with a view of certifying the conformity of the electrical equipment with the requirements under this Rulebook.

If the Notified Body, on the basis of submitted documentation referred to in Paragraph 1 of this Article, establishes conformity of the electrical equipment, it shall issue the conformation of conformity of such equipment with the essential requirements stipulated in Annex 1.

Conformation of conformity of equipment shall contain, in particular: business name or name of the manufacturer; title of this Rulebook and number of the Official Gazette where this Rulebook was published; type of equipment and designation of the type of equipment which is the subject of conformity assessment.

Confirmation of conformity referred to in Paragraph 2 of this Article shall be valid for the same type or type of electrical equipment of the same manufacturer for the period of three years from the date of issue of this confirmation.

The Notified Body shall keep a record on issued confirmations as per Paragraph 2 of this Article, and shall issue an excerpt from the record upon request by the manufacturer or his authorised representative or importer; the excerpt shall contain, in particular, information on business name of the manufacturer and type of electrical equipment for which Confirmation was issued and validity period of the Confirmation.

The Notified Body shall publish the records on issued confirmations of conformity on its official webpage.

Documentation as per Paragraph 1 of this Article does not need to be communicated to the Notified Body for new delivery of electrical equipment of the same manufacturer and the same type for which confirmation of conformity was issued; and excerpt from the record referred to in Paragraph 5 of this Article shall be regarded as evidence of validity of issued confirmation.

The manufacturer or his authorised representative shall affix the Serbian conformity mark on the basis of the confirmation of conformity or excerpts from the record issued by the Notified Body.

The Applicant under Paragraph 1 of this Article shall bear costs related to the inspection of documentation and issuance of the Confirmation.

Amount of costs referred to in Paragraph 9 of this Article shall be determined by the pricelist of the Notified Body and it shall be proportional to the scope and complexity of documentation to be inspected and time required for conducting such review.

Costs related to issuing of excerpt from the record referred to in Paragraph 5 this Article may be charged up to the amount of costs necessary for issuing the excerpt, which is determined by the pricelist of the Notified Body.

Submission of documentation and providing of Confirmation of conformity under Paragraphs 2 and 3 of this Article, shall not apply to the manufacturer of electrical equipment manufactured in the Republic of Serbia and where the Notified Body carried out the assessment of conformity of equipment in accordance with Annex 4.

V CONFORMITY MARK

CONFORMITY MARKING

Article 12

Conformity mark shall be affixed on electrical equipment which is in conformity with the requirements under this Rulebook prior placing it on the market and/or putting into service in the manner specified in Annex 2 – Conformity mark, printed with this Rulebook as its integral part.

The manufacturer, or his authorised representative, or importer if the manufacturer of his representative is not established in the Republic of Serbia, shall affix the conformity mark so as to be visible, easily legible and indelible, in accordance with the regulation governing the manner of affixing and use of conformity marks.

Other marks, symbols and designations may be affixed on electrical equipment provided that they do not affect visibility, legibility and/or meaning of the conformity mark.

Marks, symbols and designations whose affixing on electrical equipment is forbidden by the act governing technical requirements and conformity assessment shall be prohibited to be placed.

If electrical equipment is subject to other regulations governing other matters, which also provide for the affixing of the conformity marking, affixed of conformity mark indicates that the equipment in question is also presumed to conform to the provisions of those other regulations.

Unduly marking

Article 13

Unduly marking shall be considered as placing of marks, symbols and other designations whose placing is forbidden by the law governing technical requirements for products and conformity assessment, as well as:

- 1) affixing conformity mark on electrical equipment to which this Rulebook does not apply;
- 2) lack of conformity mark on electrical equipment which is in conformity with requirements under this Rulebook.

Affixing and use of conformity mark, and other marks, symbols and designations referred to in Article 12 of this Rulebook and Paragraph 1 of this Article, shall be provided in accordance with the law governing technical requirements for products and conformity assessment.

Documentation accompanying electrical equipment being placed on the market and/or put into service

Article 14

Supplier who places electrical equipment on the market in the Republic of Serbia shall enclose instructions for use in Serbian language.

In addition to instructions as per Paragraph 1 of this Article, the supplier shall provide original of Declaration of Conformity of electrical equipment or its certified copy with a translation into Serbian language if the electrical equipment has not been manufactured in the Republic of Serbia, as well as Confirmation of conformity, where issued, to accompany the electrical equipment being placed on the market in the Republic of Serbia.

If the electrical equipment has not been manufactured in the Republic of Serbia, the supplier who places such equipment on the market of the Republic of Serbia may make available original Declaration of Conformity, or a translation thereof into Serbian language, on its official webpage, where the webpage address shall be stated in the instructions for use.

VI SAFEGUARD CLAUSE

Supply or use of equipment

Article 15

Supply or use of electrical equipment being placed on the market in the Republic of Serbia, which is in conformity with the requirements under this Rulebook, with conformity mark affixed on, accompanied by the Declaration of Conformity of electrical equipment

and which is used for its intended purpose or in conditions which may be reasonably foreseen, may be limited or prohibited in accordance with the act governing technical requirements for products and conformity assessment.

Conformity with EU regulations

Article 16

This Rulebook is in compliance with all principles and requirements of the European Parliament and Council Directive No. 2006/95/EC, regarding electrical equipment intended for use within certain voltage limits of 12 December 2006.

VII TRANSITIONAL AND FINAL PROVISIONS

Article 17

From the day when the ratified international agreement on conformity assessment and acceptance of industrial products with the EU comes into force (ACAA agreement), in this rulebook, for electrical equipment to which this Rulebook applies, the term: "conformity mark" in Article 1, in the title above Article 12, in Articles 12, 13 and 15, and Annex 2, Chapter B and Annex 3, Point 1 of this Rulebook shall mean: "CE mark", and the term: "Declaration of Conformity" in Articles 1, 14 and 15, as well as in the title of Annex 2, Annex 2, Chapter B and in Annex 3 of this Rulebook shall mean: "EC Declaration of conformity".

If the agreement under Paragraph 1 of this Article shall not be concluded, meanings of terms "conformity mark" and "Declaration of Conformity" as per Paragraph 1 of this Article shall apply as from the day of accession of the Republic of Serbia to the European Union.

Article 18

From the day when this Rulebook enters into force till the ratified international agreement on conformity assessment and acceptance of industrial products with the EU enters into force, conformity marking of electrical equipment, to which this Rulebook applies, shall be performed by affixing the Serbian conformity mark in accordance with this Rulebook and relevant regulations.

If the agreement under Paragraph 1 of this Article shall not be concluded, conformity marking by affixing the Serbian conformity mark shall be performed as from the day of accession of the Republic of Serbia to the European Union.

From the day when the ratified international agreement on conformity assessment and acceptance of industrial products with the EU comes into force (ACAA agreement), conformity marking of electrical equipment to which this Rulebook applies shall be performed by affixing CE mark in accordance with this Rulebook and relevant regulations.

If the agreement under Paragraph 3 of this Article shall not be concluded, conformity marking by affixing the CE mark shall be performed as from the day of accession of the Republic of Serbia to the European Union.

Article 19

Conformity assessment bodies which are accredited or authorised to carry out assessment of conformity as per regulations under Article 21 (1) of this Rulebook shall issue confirmations of conformity referred to in Article 11 of this Rulebook until they get a notification in accordance with this Rulebook and relevant regulation.

Article 20

Provisions of Article 11 of this Rulebook shall be repealed as from the day when the ratified international agreement on conformity assessment and acceptance of industrial products with the EU for electrical equipment to which this Rulebook applies, enters into force.

If the agreement under Paragraph 1 of this Article shall not be concluded, provisions of Article 11 of this Rulebook shall cease to have effect as from the day of accession of the Republic of Serbia to the European Union.

Article 21

Following regulations shall cease to have effect on the day when this Rulebook enters into effect:

- 1) Rulebook on technical and other requirements for electric storage water heaters ("Official Gazette of FRY", No. 5/99);
- 2) Rulebook on technical and other requirements for electric light sources ("Official Gazette of Serbia and Montenegro", No. 44/05);
- 3) Order on mandatory attestation of electrical household appliances and similar use ("Official Gazette of SFRY", No.8/87);
- 4) Order on mandatory attestation of threaded lampholder ("Official Gazette of SFRY", No. 43/88);
- 5) Order on mandatory attestation of electrical household appliances ("Official Gazette of SFRY", No.43/88);
- 6) Order on mandatory attestation of separation and safety transformers ("Official Gazette of SFRY", No. 43/88);
- 7) Order on mandatory attestation of insulated electrical conductors and cables ("Official Gazette of SFRY", No.43/88);

8) Order on mandatory attestation of switches for devices ("Official Gazette of SFRY", No. 43/88).

Certificate of Conformity issued on the basis of the regulation under Paragraph 1 of this Article shall be repealed as from 1 January 2012.

Article 22

The manufacturer or his authorised representative, or importer, may, not later than 1 January 2012, place on the market and/or put into service electrical equipment designed and manufactured and for which conformity was assessed in accordance with requirements under the regulation referred to in Article 21 (1) of this Rulebook.

The conformity document that is issued on the basis of conducted assessment of conformity under Paragraph 1 of this Article or other documents accompanying equipment shall include information of regulations with which equipment is in conformity (title of regulation and number of the Official Gazette where that regulation was published).

Article 23

This Rulebook shall enter into force on the eighth day following its publication in the Official Gazette of the Republic of Serbia.

Annex 1

PRINCIPAL ELEMENTS OF THE SAFETY OBJECTIVES FOR ELECTRICAL EQUIPMENT DESIGNED FOR USE WITHIN CERTAIN VOLTAGE LIMITS

1. General condition

The essential characteristics, the recognition and observance of which will ensure that electrical equipment will be used safely and for intended use, shall be marked on the equipment, or, if this is not possible, on an accompanying document.

The brand name and name of manufacturer or trade mark should be clearly printed on the electrical equipment or, where that is not possible, on the packaging.

Electrical equipment, together with its component parts, should be made in such a manner to ensure its safety and proper assembly and connection.

Electrical equipment should be so designed and manufactured as to ensure that protection against hazards set out in Points 2 and 3 of this Annex, providing that the equipment is used for its intended purpose and is properly maintained.

2. Protection against hazards arising from the electrical equipment

Technical measures shall be applied in accordance with Point 1 of this Annex, in order to ensure:

- 1) that persons and domestic animals are adequately protected against the danger of physical injury or other harm which might be caused by direct or indirect contact;
- 2) that temperatures, arcs or radiation which would cause a danger, are not produced;
- 3) that persons, domestic animals and property are adequately protected against non-electrical dangers caused by the electrical equipment which are revealed by experience;
- 4) that the insulation must be suitable for foreseeable conditions.

3. Protection against hazards which may be caused by external influences on the electrical equipment

Technical measures must be applied in accordance with Point 1 of this Annex, in order to ensure:

- 1) that the electrical equipment meets the expected mechanical requirements in such a way that persons, domestic animals and property are not endangered;

2) that the electrical equipment shall be resistant to non-mechanical influences in expected environmental conditions, in such a way that persons, domestic animals and property are not endangered;

3) that the electrical equipment shall not endanger persons, domestic animals and property in foreseeable conditions of overload.

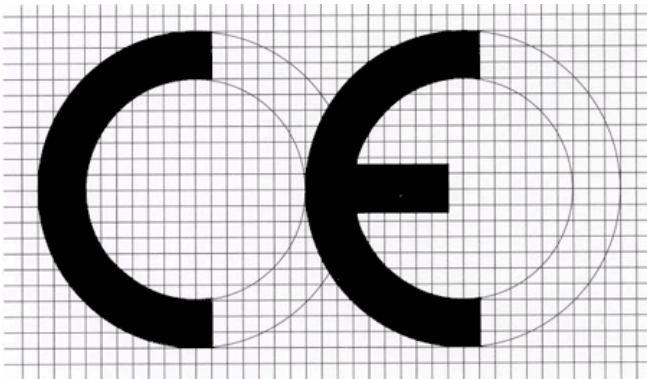
Annex 2

CONFORMITY MARKING AND DECLARATION OF CONFORMITY

A CONFORMITY MARKING

1. CE MARKING

CE conformity marking shall consist of the initials "CE" taking the following form:



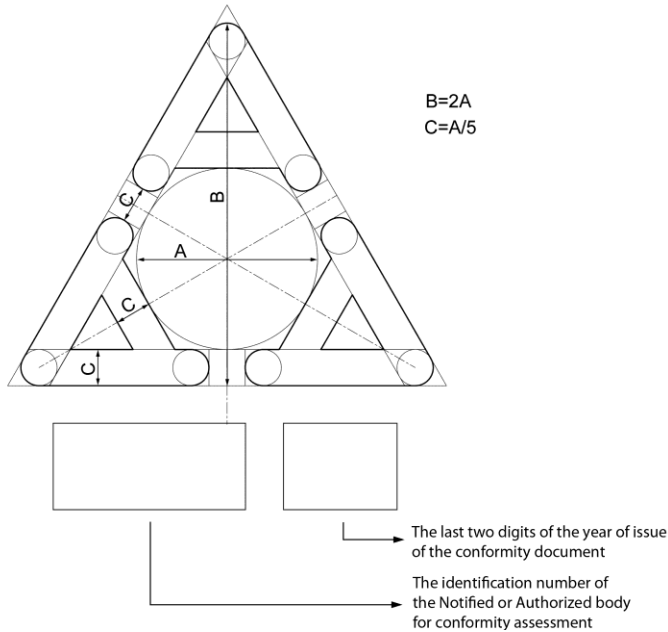
The CE marking shall have a vertical dimension of at least 5mm.

If the CE marking is reduced and enlarged the proportions given in the above graduated drawing must be respected.

The CE marking must be affixed to the electrical equipment or to its data plate, where this is not possible or not warranted on account of the nature of the equipment, it shall be affixed to the packaging, if any, and to the accompanying documents.

2. SERBIAN CONFORMITY MARK

The Serbian mark consists of three capital letters "A" interconnected in the shape of equilateral triangle (3A), the appearance and content as per the figure below:



The height of the mark must be determined by the B height of the mark which may have only values of standard numbers rounded up, to the order of magnitude R10 expresses in millimetres (mm), as per Serbian standard SRPS A.A0.001 – Standard numbers, numerical values and definitions.

The height B of the mark must be, as a rule, at least five millimetres.

The identification number of the Notified or Authorized conformity assessment body from the Registry of notified or authorized conformity assessment bodies, and the last two digits of the year of issue of the conformity document, if this body conducted, or participated in, conformity assessment, must be placed next to the Serbian mark

B DECLARATION OF CONFORMITY

The Declaration of Conformity must contain in particular:

- 1) Business name, or name and address of the manufacturer, and, where appropriate, business name, or name and address of his authorised representative;
- 2) Description of the electrical equipment including information for accurate identification of the electrical equipment
- 3) Reference to this Rulebook;
- 4) References to the applied Serbian standards listed in Article 8 of this Rulebook;

- 5) Reference to the technical specifications containing conformity requirements, where appropriate;
- 6) Information on statement on conformity issued by the Notified Body, if it conducted or participated in assessing the conformity of electrical equipment as per Article 10 of this Rulebook as well as information on that Notified Body;
- 7) The last two digits of the year in which the conformity marking was affixed;
- 8) Place and date of issuing the Declaration of Conformity;
- 9) Identification of the signatory, responsible for issuing the Declaration of Conformity on behalf of the manufacturer or his authorised representative.

Annex 3

CONFORMITY ASSESMENT PROCEDURE CONDUCTED BY MANUFACTURER (INTERNAL PRODUCTION CONTROL)

1. Internal Production Control is the procedure whereby the manufacturer who fulfils obligations laid down in Point 2 of this Rulebook, guarantees and declares that the electrical equipment conforms to the requirements under this Rulebook that apply to it. Manufacturer or his authorised representative must affix the conformity marking to each product and draw up a declaration of conformity.

2. The manufacturer draws up the technical documentation for electrical equipment, in accordance with requirements described in Point 3 of this Annex.

3. Technical documentation must enable the conformity of the electrical equipment to the requirements of this Rulebook to be assessed.

Documentation referred to in Paragraph 1 of this Point, to the extent relevant for such assessment, must include the information on design, manufacture and operation of the electrical equipment, in particular:

- 1) General description of the electrical equipment,
- 2) Conceptual design and manufacturing drawings and schemes of components, sub-assemblies, circuits, etc.;
- 3) Descriptions and explanations required for the understanding of said drawings and schemes referred to in the second subparagraph, as well as operation of the electrical equipment,
- 4) a List of the standards applied fully or partially, and descriptions of the solutions to meet conformity to the requirements of this Rulebook, where standards have not been applied,
- 5) Results of design calculations made, examinations carried out, etc.,
- 6) Test reports.

4. The manufacturer or his authorised representative must keep a copy of the Declaration of Conformity including a translation into Serbian language, if the electrical equipment was not manufactured in the Republic of Serbia, as well as the technical documentation, which must be at the disposal of the competent authorities for inspection purposes for least 10 years after the date on which such product was last manufactured.

If the manufacturer or his authorised representative is not established in the Republic of Serbia, the importer of electrical equipment must undertake obligations referred to in Paragraph 1 of this Point.

5. The manufacturer must take all measures necessary in order that the manufacturing process provides the compliance of the manufactured products with the technical documentation referred to in Point 2 of this Annex, and with the requirements of this Rulebook.

Annex 4

CONFORMITY ASSESSMENT CONDUCTED BY THE NOTIFIED BODY

The conformity assessment as per this Annex shall be conducted by means of conformity assessment procedure set out in Annex 3 and following additional procedures:

1. The manufacturer or his authorised representative must communicate the technical documentation to the Notified Body and the application for assessment thereof, specifying which aspects of the essential requirements should be assessed.
2. The Notified Body must inspect the technical documentation and assess whether the technical documentation demonstrates that the requirements of this Rulebook have been met. If the compliance of the electrical equipment has been confirmed, the Notified Body shall issue a statement to the manufacturer or his authorised representative confirming the compliance of the electrical equipment.
3. The statement as per Point 2 of this Annex is limited to aspects of the essential requirements which are assessed by the Notified Body.

The manufacturer or his authorised representative must enclose the statement referred to in Paragraph 1 of this Point to the technical documentation referred to in Annex 3.

Annex 5

CRITERIATO BE TAKEN INTO ACCOUNT FOR THE NOTIFICATION OF BODIES FOR ASSESSMENT OF CONFORMITY

1. The conformity assessment body, its director, the members of managing board of directors or members of managing board of that body, as well as employees and other involved persons (hereinafter referred to as: staff) responsible for carrying out the assessment of conformity as per this Rulebook must not be the designer, manufacturer, supplier or installer of equipment that they inspect, nor the authorised representative of any of these parties. They must not become involved, either directly or as authorised representatives, in the design, production, marketing or maintenance of the equipment. This does not preclude the possibility of exchanges of technical information between the manufacturer and the Body.

2. The Body referred to in Point 1 of this Annex and its staff must carry out the assessment of conformity with the highest degree of professional integrity and technical competence and must be free from all pressures and inducements, particularly financial, which might influence their judgement or the results of the inspection, especially from persons or groups of persons with an interest in the result of conformity assessment.

3. For each type of electrical equipment for which it is notified, and each conformity assessment procedure, the Body, prior to and after the notification, must possess personnel with technical knowledge and sufficient and appropriate experience to perform a conformity assessment.

The staff responsible for conducting the assessment of conformity must have:

- 1) appropriate experience, and authorisation to perform conformity assessment activities,
- 2) qualification and independency in drawing up reports on conducted assessment and perform checks stipulated under this Rulebook.

4. Conformity assessment body must have adequate facilities depending on the requirements laid down in Serbian standards in the List of standards under Article 8 of this Rulebook and type of electrical equipment which is a subject of conformity assessment, or essential requirements and aspects of such requirements that shall be assessed.

5. The impartiality of staff conducting the assessment must be guaranteed. Their remuneration must not depend on the number of tests carried out or on the results of such tests.

6. The conformity assessment body must possess adequate general act governing basic procedures with regard to conducting conformity assessment activities including decision-making procedure on complaints on the performance of the body and made decisions.

7. The conformity assessment body must have damage liability insurance.

8. The staff of the body must be bound to observe professional secrecy with regard to all information obtained in carrying out procedures for assessing the conformity in accordance with general act on professional secrecy, this Rulebook and other regulations.